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A COMBAT SUPPORT AGENCY

Topical Telecommunications Issues

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Overview

- The Delivery Ticket Invoice (DTI)
- Vendor Invoicing Problems
- TSR/TSO Problems

Delivery Ticket Invoice (DTI)

- **The Delivery Ticket Invoice (DTI) is a contract payment method that:**
  - Requires firm fixed prices. No varying charges for:
    - Taxes
    - Surcharges
    - Any fee or charge that varies each month
    - USF (Universal Service Fund)
  - *Without* requiring the vendor submit any invoices

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Delivery Ticket Invoice (DTI)

- **Contract payment method**
  - For Telecommunication services
  - Firm fixed priced contracts or Communication Service Authorization (CSA) orders
  - Receiving document when combined with the contract/order contains sufficient information to determine a vendor's payment entitlement
- **Vendor not required to submit an invoice**
- **Benefits**
  - Eliminates rejected invoices
  - Reduces paperwork
  - Eradicates Prompt Payment
  - Reduces invoice processing and error reporting and error reporting resulting in unacceptable invoices
  - Prompt billing to the customer

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Delivery Ticket Invoice (DTI)

- **Customer provides positive acceptance of service by submitting:**
  - DD Form 250 (Material Inspection and Receiving Report)
  - In-Effect Report
  - E-Mail if it contains same information as DD250
- **Failure to provide positive acceptance renders the DTI unenforceable**
- **Some vendors may need to modify their accounting procedures**

Delivery Ticket Invoice (DTI)

- **Vendors currently using DTI:**
  - AT&T (WTTS II Contract)
  - Verizon (DTS-P II Contract)
  - CC Communications
  - Truestone LLC

Top Problems with Vendor Invoices

- PKI certification requirement
- Missing, inaccurate, and untimely notifications
- Failure to notify DITCO of delays
- Lack of communication between Sales, Operation, and Accounting Departments resulting in unacceptable invoices
- After the order is sent to the vendor, the vendor sends back forms for completion that modify the terms of the basic agreement and order
- Vendors not updating DITCO of name and address changes in the CCR

Problems with TSRs/TSOs

- **Insufficient lead-times**
- **Untimely reaward actions**
- **More market research needed for accurate funding and service descriptions**
- **Networx Only**
  - Agency Hierarchy Codes (AHC) either not registered or mis-typed
    - Causes delays
  - Lack of coordination between the customer generating the TR/TSR document in DDOE and the POC's at the location end points to ensure the POC information current
- **Circuit delivery location must be street address not a PO Box**
- **Circuit POC commercial phone and e-mail is critical for Vendor to contact for to delivery/scheduling/clarification questions**